



WHAT WARRANTY COVERS

Patel Blinds warranty covers repairs and replacement where needed (means of any defective material or parts of the Patel Blinds shutters, blinds, security doors, flyscreens and roller shutters)

It provides with the manufacture warranty which will be free from defects in material , Parts and workmanship for 5 yrs., from the date of final installation.

Our products come with guarantee that cannot be excluded under the Australian Consumer law and you entitle to repair or replace the product under that law if its defective.

For more information, please visit Australian Consumer law website.

Our Ultrasafe Security Doors come with 10 Yrs Of Warranty

Our products come with guarantee that cannot be excluded under the Australian Consumer law and you entitle to repair or replace the product under that law if its defective.

For more information, please visit Australian Consumer law website.

WARRANTY – THINGS NOT COVERED

- Claims by anyone but limits to the original purchaser of the product. (not transferrable)
- Claims on the product that were not paid in the invoice.
- Wear and tear consistent with the age, type and use of the product.
- Products that have not been installed by our qualified installer.
- Damage from any misuse, accident unintended use, fire explosions or the shrink or expand due weather conditions.
- Puckering or material where material is over 2meters in width.
- Lines, railroading. patterns, creases puckering, fabric joins or light gaps.

- Blinds installed into plaster or other nonstandard structures. Nonstandard refers to any structures other than timber or aluminium frames. we take no responsibility for the strength of any surface we fix into.

But remember these exclusions do not apply to any consumer guarantee claims you may be entitle to make and it's a component manufacture effects its own warranty, you may have additional rights under that.

Wear and tear items:

Some components including cords, chain and zips suffer wear and tear in the normal course of operation or through exclusions.

Such items carry only one-year warranty.

This Warranty Provided by Patel Blinds .

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